

When approving electric meter exchange orders, the CSR is required to update any orders that display zeros for the removal reads. This indicates the meter is programmed for interval usage and the FSR was unable to enter a register read before completing the order. The CSR should process a Manual Billing Request to update the register readings on the removed meter.

Select All

MTX-E : MTX-E ORDER# 44493 ACCOUNT# 1000341 - 0 Od

DUMMY ACCOUNT ,

Order# 44493 Route 99-null-null
test 2

METER INFO

E -	5400004502	1	001234 kWh	000000 kWh	E A3TL16S	ON KWH
		2	006789 kWh	000000 kWh	E A3TL16S	OF KWH
		3	000000 kWh	000000 kWh	E A3TL16S	ON DEM
		4	000000 kWh	000000 kWh	E A3TL16S	OF DEM
+	5400003342	?	?????? kWh /	000000 kWh	E-REU 2S D	ON KWH
		?	?????? kWh /	000000 kWh	E-REU 2S D	OF KWH


APPROVE REWORK BY FSR

Complete a [Manual Billing Request](#). Note: In the billing request, the start time is the last reading on the removed meter and the end time is the time the FSR completed the meter exchange in the field. This can be found in the field completion notes in the service order. The billing request response displays total interval usage (kWh) between the start and end times. Add this to the last register read (kWh) shown on the removed meter to get the new register read you will update in the service order. Demand readings should be entered as shown in the billing request response.

Complete the following process to edit the service order before approval:


Click 'edit'.

Select All

MTX-E : MTX-E ORDER# 44493 ACCOUNT# 1000341 - 0 Od 

DUMMY ACCOUNT ,

Order# 44493 Route 99-null-null
test 2

METER INFO 

E	-	5400004592	1	001234 kWh / 000000 kWh	E A3TL16S	ON KWH
			2	006789 kWh / 000000 kWh	E A3TL16S	OF KWH
			3	000000 kW / 000000 kW	E A3TL16S	ON DEM
			4	000000 kW / 000000 kW	E A3TL16S	OF DEM
+		5400003342	?	?????? kWh / 000000 kWh	E-REU 2S D	ON KWH
			?	?????? kWh / 000000 kWh	E-REU 2S D	OF KWH

APPROVE REWORK BY FSR

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Click 'undo'.

< CANCEL

Meter Readings 2 Meter currently installed

Electrical (2)

Meter Number 5400004502 REMOVED / STOCK

 Dials Multi Multi(\$)
6 1 1 Register 27102697 Transponder/ERT 16079695 Pulse Yes Installed Date Jan 01, 2024

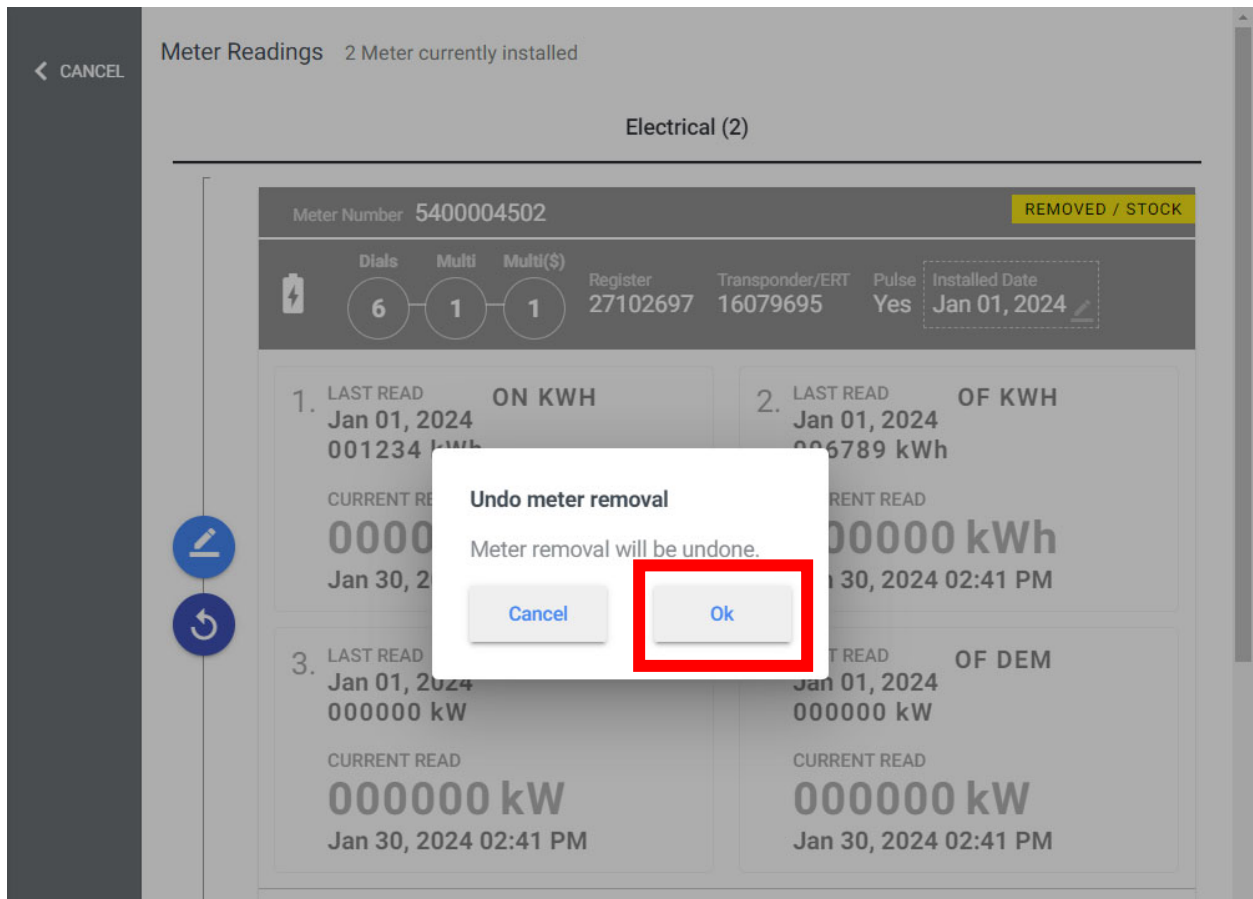
1. LAST READ ON KWH Jan 01, 2024 001234 kWh CURRENT READ 000000 kWh Jan 30, 2024 02:41 PM	2. LAST READ OF KWH Jan 01, 2024 006789 kWh CURRENT READ 000000 kWh Jan 30, 2024 02:41 PM
3. LAST READ ON DEM Jan 01, 2024 000000 kW CURRENT READ 000000 kW Jan 30, 2024 02:41 PM	4. LAST READ OF DEM Jan 01, 2024 000000 kW CURRENT READ 000000 kW Jan 30, 2024 02:41 PM

CT (0) PT (0)



Meter Number 5400003342 INSTALLED

Click 'ok'.



Click each of the 'current reads' and edit the readings from your billing request response.


< CANCEL

Meter Readings 2 Meter currently installed

Save

Electrical (2)

Meter Number 5400004502

	Dials	Multi	Multi(\$)	Register	Transponder/ERT	Pulse	Installed Date
	6	1	1	27102697	16079695	Yes	Jan 01, 2024

1. LAST READ **ON KWH**
Jan 01, 2024
001234 kWh

CURRENT READ
000000 kWh
Jan 30, 2024 02:41 PM ↗

2. LAST READ **OF KWH**
Jan 01, 2024
006789 kWh


CURRENT READ
000000 kWh
Jan 30, 2024 02:41 PM ↗


3. LAST READ **ON DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000000 kW
Jan 30, 2024 02:41 PM ↗

4. LAST READ **OF DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000000 kW
Jan 30, 2024 02:41 PM ↗

∨  CT (0)

 PT (0)

Meter Readings 2 Meter currently installed

Electrical (2)

Meter Number 5400004502

Dials	Multi	Multi(\$)	Register	Transponder/ERT	Pulse	Installed Date
6	1	1	27102697	16079695	Yes	Jan 01, 2024

1234 + 50 kwh
(from EIP usage read)

1. LAST READ ON KWH
Jan 01, 2024
001234 kWh

CURRENT READ
001284 kWh
Jan 30, 2024 02:41 PM ↗

2. LAST READ OF KWH
Jan 01, 2024
006789 kWh

CURRENT READ
006859 kWh
Jan 30, 2024 02:41 PM ↗

6789 + 70 kwh
(from EIP usage read)

3. LAST READ ON DEM
Jan 01, 2024
000000 kW

CURRENT READ
000010 kW
Jan 30, 2024 02:41 PM ↗

4. LAST READ OF DEM
Jan 01, 2024
000000 kW

CURRENT READ
000005 kW
Jan 30, 2024 02:41 PM ↗

⌵ (A) CT (0) (V) PT (0)

Click the 'remove' icon.


< CANCEL

Meter Readings 2 Meter currently installed

Save

Electrical (2)

Meter Number 5400004502

	Dials	Multi	Multi(\$)	Register	Transponder/ERT	Pulse	Installed Date
	6	1	1	27102697	16079695	Yes	Jan 01, 2024

1. LAST READ **ON KWH**
Jan 01, 2024
001234 kWh

CURRENT READ
001284 kWh
Jan 30, 2024 02:41 PM ↗

2. LAST READ **OF KWH**
Jan 01, 2024
006789 kWh



CURRENT READ
006859 kWh
Jan 30, 2024 02:41 PM ↗

3. LAST READ **ON DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000010 kW
Jan 30, 2024 02:41 PM ↗

4. LAST READ **OF DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000005 kW
Jan 30, 2024 02:41 PM ↗

⌵  CT (0)  PT (0)



Click 'save'.

← CANCEL Meter Readings 2 Meter currently installed

Electrical (2)

Meter Number 5400004502

Dials	Multi	Multi(\$)	Register	Transponder/ERT	Pulse	Installed Date
6	1	1	27102697	16079695	Yes	Jan 01, 2024

1. LAST READ **ON KWH**
Jan 01, 2024
001234 kWh

CURRENT READ
001284 kWh
Jan 30, 2024 02:41 PM ↗

2. LAST READ **OF KWH**
Jan 01, 2024
006789 kWh

CURRENT READ
006859 kWh
Jan 30, 2024 02:41 PM ↗

3. LAST READ **ON DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000010 kW
Jan 30, 2024 02:41 PM ↗

4. LAST READ **OF DEM**
Jan 01, 2024
000000 kW

CURRENT READ
000005 kW
Jan 30, 2024 02:41 PM ↗

⌵ - (A) CT (0) - (V) PT (0)

Verify that your updates display in the approve orders screen.

Select All

MTX-E : MTX-E ORDER# 44493 ACCOUNT# 1000341 - 0 0d

DUMMY ACCOUNT ,

Order# 44493 Route 99-null-null
test 2

METER INFO [↗](#)

E	5400004502	1	001234 kWh	001284 kWh	E-A3TL16S	ON KWH
		2	006789 kWh	006859 kWh	E-A3TL16S	OF KWH
		3	000000 kW	000010 kW	E-A3TL16S	ON DEM
		4	000000 kW	000005 kW	E-A3TL16S	OF DEM
+	5400003342	?	????? kWh /	000000 kWh	E-REU 2S D	ON KWH
		?	????? kWh /	000000 kWh	E-REU 2S D	OF KWH

APPROVE

REWORK BY FSR

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