

MyAccount Overview

The MyAccount customer self-service tool is provided by Accelerated Innovations and centers around the MyMeter software package. This software integrates with several entities to engage customers in one place to view electric and water usage, pay their bill, compare optional rates, and participate or get information about available customer programs. WPPI members brand this integrated system as MyAccount when implementing for their utility. The diagram below shows the interaction between the various third parties integrated within MyAccount.

