

Account Gateway

Customer Info → Customer Setup

The Customer Info table in Account Gateway links to the Customer Setups table in the Setups module.

Account Gateway > Main Selections > Customer Info

Customer/Landlord Setup (BROWSE)

1 of 1

OK Cancel Customer Setup

Customer Info

Customer Balances

Utility Balance: 0.00

Utility Deposit: 0.00

Customer Deposit: 0.00

Billing Information

Key Account: Employee:

Delayed Bill Flag:

Day For Due Date:

Mailing Information

Other Name:

Address Line 1: 100 S MADISON ST

Address Line 2:

City: ANYTOWN

Province/State: WI

Postal/Zip: 53123

Home Telephone:

Business Telephone:

Additional Message

Message:

Ready

The Customer Setup table contains separate setup tabs for Customer Info and Landlord Info.

The Customer Info tab contains an additional seven (7) sub-tabs.

The Landlord Info tab contains an additional two (2) sub-tabs.

Setups > Additional Account Information > Customer Setup

The screenshot shows a software window titled "Customer/Landlord Setup (BROWSE)". At the top, there is a search bar with "1 of 1" results and buttons for "OK", "Cancel", and a help icon. Below this is a section for "Customer/Landlord ID" with fields for "Number:" (1793) and "Name:" (RG1 Cust 1-2). The main area is divided into two tabs: "Customer Info" (selected) and "Landlord Info". Under "Customer Info", there are sub-tabs: "Customer Maintenance", "Accounts Balances", "Deposits", "Additional Info", "Comments", "Cross Ref.", and "Listing". The "Accounts Balances" sub-tab is active, showing three input fields: "Utility Balance:" (0.00), "Utility Deposit:" (0.00), and "Customer Deposit:" (0.00). To the right, the "Mailing Information" section contains fields for "Other Name:", "Address Line 1:" (100 S MADISON ST), "Address Line 2:", "City:" (ANYTOWN), "Province/State:" (WI), "Postal/Zip:" (53123), "Home Telephone:", "Business Telephone:", "Cell Phone:", and "Email:". Below this is the "Billing Information" section with fields for "Key Account:" (checkbox), "Bill Format:", "End Date:" (dropdown), "Start Date:" (2020-01-13), "Deferral Months:", "Employee?:" (checkbox), "Delayed Bill Flag:" (dropdown), "Day For Due Date:" (input), and "Permanent Deferral:" (checkbox). At the bottom, there is an "Additional Message" section with a "Message:" input field. The status bar at the bottom left shows a green light and the word "Ready".

Electric Meter Positions →
Electric Meter Maintenance

The Electric Meter Positions table in Account Gateway links to the Electric Meter Maintenance table in the Setups module.

Account Gateway > Standard > Meter Details > Electric Meter Positions

Electric Meter Positions (BROWSE)

1 of 2

Electric Meter Maintenance Just-like

Position	Status	Meter	Type	Billable	Bill Code	Time Band	Location	Chk	Ded	Last Reading
1	A	01E10100	1	Y	RG-1	ON KWH				12100
2	A	01E10100	1	Y	RG-10F	OF KWH				54660

Ready

The Electric Meter Maintenance table defaults to the Meter Maintenance tab.

Click on the Meter Positions tab directly above Meter Maintenance to view meter position details.

Setups > Setups > Electric > Meters > Electric Meter Maintenance

Electric Meters Maintenance Setup (BROWSE)

1 of 1

Meter Number: 01E10100 Serial Number: 01E10100 Status: A

Account Info

Account: 100 21 RG1 Cust 1-2

Service address: 100 S MADISON ST

Cycle: 1 Route: 1 Walk: 10

Meter Maintenance Meter Location History Meter Test History Meter Accuracy Info

Meter Positions Additional Meter Info Meter Read History Info Probe Setup Radio Reading Codes

Electric Meter Positions (BROWSE)

1 of 2

Browse Record Details

Meter Number	Meter Point	Status	Billing ...	Time B...	Location	Check Meter	Deduct Meter	Last Reading
01E10100	1	A	1	ON KWH				12100
01E10100	2	A	1	OF KWH				54660

Water Meter Info → Water Meter Maintenance

The Water Meter Info table in Account Gateway links to the Water Meter Maintenance table in the Setups module.

Account Gateway > Standard > Meter Details > Water Meter Info

Water Meter Info (BROWSE)

1 of 1

Water Meter Maintenance

Browse Record Details

Meter Number Info

Meter Number: 01W10100 Deduct Meter Type: N No

Main Meter: N Deduct Meter Number:

High Flow Read Info

Number of Dials: 6 Meter Multiplier: 1.0

Bill Code: Current Reading: 1170

Low Flow Read Info

Number of Dials: 0 Meter Multiplier: 0.0

Bill Code: Current Reading:

Meter Type Info

Meter Type: 5/8 E 6D 5/8 INCH ELSTER 6-DIAL Meter Size: 5/8

Unit of Measure: F cubic Feet Manufacturer: SENSUS

Subgroup: 00000F CUBIC FEET Display Type: IPERL

Ready

The primary water meter info is located on the Meter Maintenance tab.

Communication Module info is available on the Radio/Wand Setup tab.

Setups > Setups > Water/Sewer > Meters > Water Meter Maintenance

Water Meters Maintenance Setup (BROWSE)

Meter Number: 01W10100 Serial Number: 01W10100 Status: A
Cycle/Route: 1 1 Walk: 10

Account: 100 21 RG1 Cust 1-2
Service address: 100 S MADISON ST

Additional Meter Info | MVRs Reading Notes | Probe Setup | Radio/Wand Setup | Water Meter Load | Meter Test History
Meter Maintenance | Meter Location History | Prior Cons. History

Meter Info | More |

Meter Type Info

Meter Type: 5/8 E 6D 5/8 INCH ELSTER 6-DIAL Meter Size: 5/8
Unit of Measure: F cubic Feet Manufacture: SENSUS
Subgroup: 00000F CUBIC FEET Display Type: IPERL

High Flow Read Info

Number of Dials: 6
Meter Multiplier: 1.0
Current Reading: 1170
Initial Read:
Bill Code:
Decimals: 0

Low Flow Read Info

Number of Dials: 0
Meter Multiplier: 0.0
Current Reading:
Initial Read:
Bill Code:
Decimals: 0

Meter Dates

Purchase Date: 2019-01-29 Purchase Cost: Seal Year-Month:
Installation Date: 2019-01-31 Install Number: Seal Extended:
Disposal Date: Current Reverify Year: Previous Reverify Year:

Ready