



SUPPORT SERVICES

for members and
their customers

Support Services

Utility Services

Customer Communications

- » Cooperative Advertising
- » Customer Feedback Studies
- » Electric Vehicle Technologies Initiative
- » Home Energy Report
- » News Releases
- » Program Promotion
 - Marketing Toolkit
 - Customer Publications
- » Social Media
- » Website Development

Distribution System

- » Electric Distribution Maintenance & Construction
- » Electric Service Territory & Customer “Right to Serve” Program
- » GIS Support Service
- » Interim Utility Management
- » Management Support
- » NERC Compliance
- » Shared Meter Technicians

Financial & Accounting

- » Financial Accounting Software (Dynamics)

Information Technology

- » Cybersecurity
- » Network Assessment & Monitoring
- » Member Network Support

Joint Purchasing

- » Electric Materials
- » Field Services

Metering & Billing

- » Electric Use and Cost Detail Reports
- » Large Power Metering & Billing
- » Outsourced Retail Billing
- » Meter Data Collection & Management
 - Annual Optional Time of Day Review
 - Outage Management Lite
 - Meter Data Validation
- » Retail Billing
 - Full, Partial or Temporary Billing
- » Utility Billing & Customer Information Software (NorthStar)
 - MyAccount
 - Tariff Compliance Reports
 - Utilization Review

Rates

- » Benchmarking Studies
- » Electric Rate Applications
- » Energy Information Administration 861 Filing
- » Five-Year Projection of Purchased Power Costs & Sales Revenue
- » Rate Adjustment Planning
- » Rate Comparisons

Customers Programs

Business

- » Customer-Sited Distributed Generation
 - Capacity Program
- » Demand Response
 - Curtailable Capacity Program
- » New Construction Design Assistance
- » New Load Market Pricing
- » Retail Power Quality
- » RFP for Energy Efficiency
- » Shared Savings
- » Technical Training & Educational Outreach

Community

- » Community Leader Education & Outreach
- » Energy Management for Schools and Governments
- » K-12 Energy Education Program
- » Member Loan Program
- » National Theatre for Children
- » Speakers Bureau
- » Value of Local Utility Program
 - Community Contributions
 - Customer Service & Branding
 - Economic Development Partnership
 - School Education & Outreach

Energy Services Field Staff

- » Key Account Management
- » Retail Customer Program Delivery
- » Community Development Support

Renewable Energy

- » Choose Renewable
- » Renewable Energy Certificate Transactions
- » Renewable Energy Grants for Non-Profits

Residential

- » Energy Assistance Administration
 - Customer Credit
 - Weatherization
- » Wisconsin Focus on Energy
- » Michigan Clean Energy Programs

Please visit our website and log in to access detailed services information, joint purchasing catalog, load data, news, events and more.

wppienergy.org



Sun Prairie, Wisconsin



Menasha, Wisconsin



Gladstone, Michigan



Independence, Iowa

Member-owned, not-for-profit
WPPI Energy supplies wholesale electric power to 51 locally owned utilities in Wisconsin, Michigan's Upper Peninsula, and Iowa. Together, WPPI members have built a diverse, competitive and responsible power supply. They share modern technologies and forward-thinking services, and they speak with a unified voice for effective energy policy advocacy.

Services Bring Value

The utility industry is changing, customer expectations are evolving, and new technologies offer utilities opportunity to gain operational efficiencies. WPPI members are making the most of these changes. Together they have built a cost-effective array of programs and services, shared expertise and a suite of modern utility technologies.

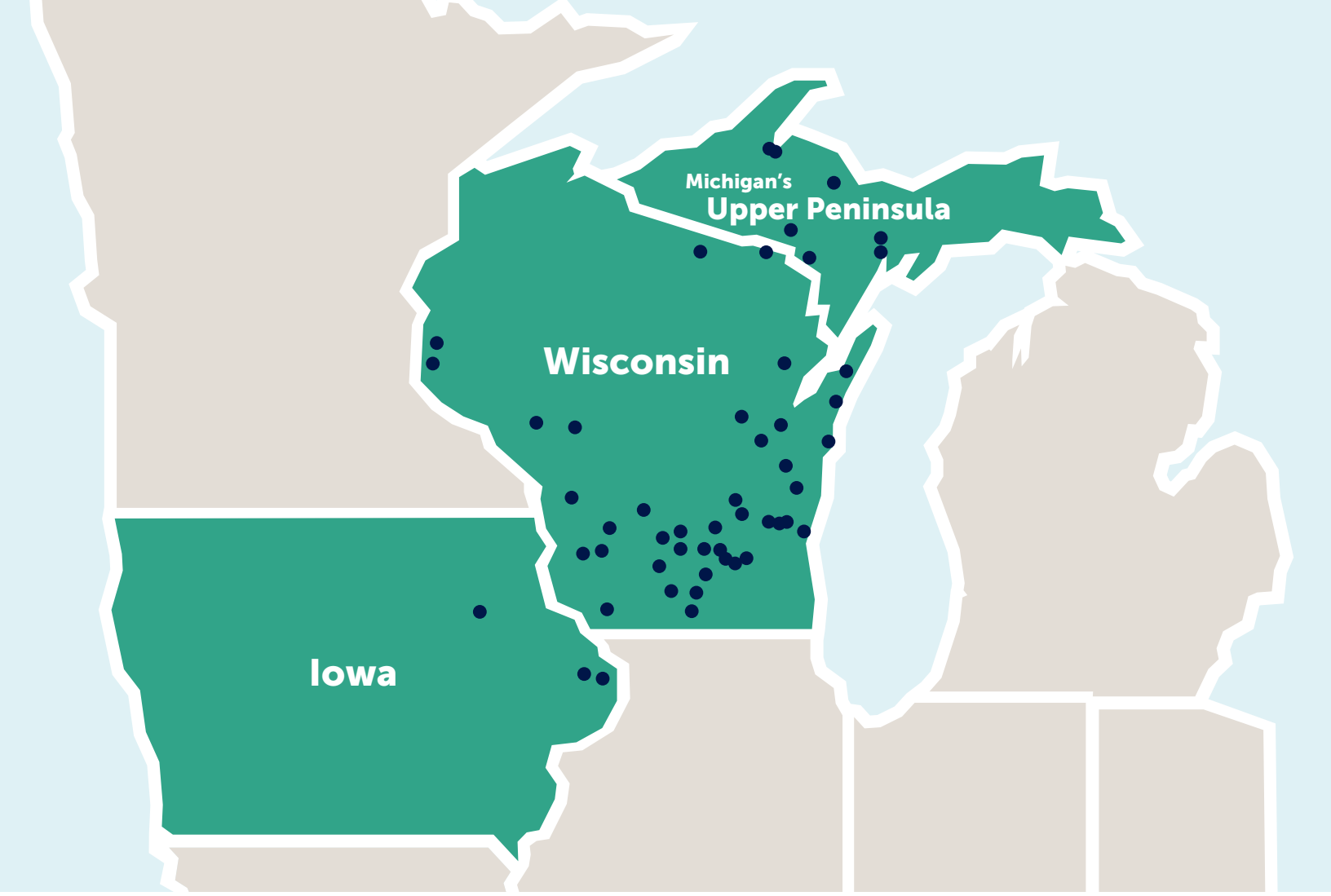
Many of these high-quality services are available at no additional cost to all members as part of WPPI membership while others are available on a pay-for-service basis.

Member-Focused, Member-Driven

Member utilities participate in shaping WPPI's constantly evolving programs and services, which are developed and delivered with oversight from the member-led board of directors, advisory groups, and executive committee. The result: offerings are relevant, robust and responsive to local needs.

Partnered for Success

As a result of their joint action partnership, the membership is prepared for success, today and well into the future.



WISCONSIN

Algoma
Black River Falls
Boscobel
Brodhead
Cedarburg
Columbus
Cuba City
Eagle River
Evansville
Florence

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New Richmond
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Oconto Falls
Plymouth
Prairie du Sac
Reedsburg
Richland Center
River Falls
Slinger

Stoughton
Sturgeon Bay
Sun Prairie
Two Rivers
Waterloo
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